



Dear Pipeline Performance Group clients and industry partners,

In March of 2020, we all entered into what seems like an unending period of uncertainty as a result of the global Coronavirus (COVID-19) pandemic. We want to let you know what we are doing to be proactive and keep work moving forward while maintaining a safe environment for our team and our clients.

Meeting our clients' needs while doing our part to keep you and our team safe is our first priority. Additionally, we have significantly limited work-related travel for our team, and have focused many of our efforts and resources on refreshing and enhancing our virtual capabilities so that we can provide our best services to you from afar. As your company updates your travel and meeting guidelines, please keep us posted so that we can prepare and comply accordingly to the extent the current environment may allow.

We are committed to supporting our clients in the quest for operational excellence, pipeline safety and human factors support of Controllers, as we all seek to navigate the current landscape. Please let us know if there is a specific requirement or project with which we can provide assistance to you and your team.

If you have questions or would like to discuss ideas to continue to move forward, please contact us.

Best regards,

*Charles, Michele and Ali*  
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