

Attaining and Maintaining Control Room Management Compliance

Pipeline Performance Group, LLC (PPG) combines decades of industry, operations, and compliance experience to provide your Control Room team with the expertise to transform your Control Room Management (CRM) Plan and help you meet or exceed the regulatory compliance requirements with a CRM Plan that serves as a sustainable and user-friendly tool for Controllers, Management, SCADA, Field, and other support teams.

The Challenge

PHMSA Control Room Management regulations require substantial efforts to:

- Develop a comprehensive, compliant, and user-friendly CRM Plan, along with the related procedures and records requirements.
- Maintain a comprehensive, compliant, up to date, and user-friendly CRM Plan year-to-year.
- Conduct the required annual reviews, effectiveness reviews, and continuous improvements.
- Prepare for, facilitate, navigate, and respond to a CRM Audit by PHMSA or a State Agency.

While essential to both safety and compliance, these efforts are often cumbersome for control room teams that may already be stretched thin.

The Objectives

Develop and sustain operational and compliance advantages by implementing an effective Control Room Management Plan lifecycle that includes:

- A compliant and user-friendly CRM Plan that is customized to your unique operations.
- Effective implementation of the CRM Plan and related procedures and records requirements.
- Comprehensive and functional CRM Plan Annual Effectiveness Reviews and Improvements.
- A solid foundation that prepares your Control Room for a successful CRM Audit by PHMSA or a State Agency:
 - Preparation for CRM Audit – Mock Audit/Dress Rehearsal
 - Facilitation of a CRM Plan Audit



The Solution

Our experts will work with your team to determine how best to meet your current and future CRM Plan related needs. Take advantage of our decades of experience and expertise as we work with your team on these services to help your team improve and achieve sustainable compliance with the PHMSA Control Room Management regulations:

- Detailed and rigorous Gap Assessment of your existing CRM Plan to identify compliance gaps.
 - *Find the gaps so they can be closed before an audit*
- Comprehensive improvements and updates to your CRM Plan and related documents.
- Annual CRM Plan Review and Effectiveness Reviews.
 - *Improve and sustain compliance – avoid last minute cramming or damage control*
- Prepare your Control Room for a confident and successful CRM Audit by PHMSA or a State Agency:
 - *Mock Audit/Dress Rehearsal to prepare your team members for success*
 - *Experienced, confident, objective facilitation of your CRM Plan Audits*

In Summary

PPG's experts leverage our experience and expertise as we provide you and your team with the knowledge and confidence to achieve and sustain successful compliance with the PHMSA CRM regulation. Leverage PPG to successfully and confidently navigate your next CRM inspection while efficiently utilizing your resources. We do more than simply help your company comply; we provide the advantages you need.

Contact

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Are you confident in your answers to these questions? We can help...

- Do all your controllers know where to find your Control Room Management Plan?
- How detailed was your last Control Room Management Plan annual review? And the records?
- How many Hours of Service deviations did you have last year?
- When was your monthly alarm review meeting this month? Are the records complete?
- Have you reviewed the recent published Notices of Amendment? Do they sound familiar?

